



## Customer Checklist for Treating and Preventing Cockroaches

Our goal is to eliminate your cockroach infestation and keep them from coming back. However, we can't do it without you completing the following preparation and prevention steps. These are vital to success.

### Follow these prevention steps the week before we come to treat and continue after the treatment:

- Find all the water leaks in your house or apartment, and fix them.** Cockroaches cannot survive more than a week without water. Once their water source(s) have been eliminated, they can be much more effectively treated.
- Clean your house thoroughly.** A clean house is key to keeping cockroaches away, and the best place to start is the kitchen. Always wash your dishes and put food away promptly after meals. Clean up crumbs and spills right away, and generally keep the area clean. Pay special attention to range tops, as cockroaches love grease.
- Store pet food securely** in a container that can be sealed after your pet has eaten.
- Mop floors frequently** to clean up crumbs and sticky spots. Do not leave excessive water against the walls or on the floor; remember, they need water.
- Take out the trash regularly.** Use a trash can with a lid that you can keep closed, and have a separate trash can for food in your house. Empty it often. Keep trash in sealed containers away from your house.

### The day before we come to treat:

- Remove all items beneath the kitchen and bathroom sinks.
- Remove all items from the top of the refrigerator.
- Remove all food and drinks from all other rooms in the house. (Bedrooms, Living Rooms, etc.)

### After your cockroach treatment:

- Successful treatment requires at least 2 product applications, spaced 2-3 weeks apart.
- Continue to follow the prevention steps above in between treatments.
- You may be asked to remove items from cabinets and drawers in the kitchen and bathrooms for future treatments.
- About a week after a treatment, let us (or your Property Manager) know if you are still seeing live roaches. If possible, please report whether they are large adults or smaller juveniles. This will help inform our approach for any necessary future treatments.

